

Ward Round Evaluation Scale (WRES) – Staff

Ward:

Profession:

Date:

This questionnaire is designed to find out what your experience of the ward round is. Please read through the statements for each question carefully and either tick which statement best describes your experience of the ward round **or** circle the word which best describes your experience. Please just tick or circle one answer for each question. All your answers are anonymous. We intend to ask lots of people about their experience of ward rounds and then publish our findings in order to try and improve ward rounds in the future.

Two example questions are given below. If after reading the statements in **example 1** you felt that statement (b) best describes what you do, you would put a tick in the box next to statement (b). For **example 2** if you watch TV in the evening *sometimes*, you would put a circle round *sometimes*.

Example 1.

a) I never watch TV in the evening	
b) I sometimes watch TV in the evening	✓
c) I usually watch TV in the evening	
d) I always watch TV in the evening	

Example 2

I watch TV in the evening			
Never	Sometimes	Usually	Always

Section A: Attending ward rounds

	Please tick one box only for each question
1.	a) I have not attended a ward round yet
	b) I never attend ward rounds
	c) I sometimes attend ward rounds
	d) I usually attend ward rounds
	e) I always attend ward rounds

Section B: Planning for ward rounds

2.	a) Patients are not told about the aim of their ward rounds (i.e. what they are trying to achieve)	
	b) Patients are told about the aim of their ward rounds.	
	c) Patients talk with staff about what they think the aim of their ward rounds should be and are included in deciding the aim.	
	d) Patients talk with staff and have a large influence over deciding the aim of their ward rounds	

3.	a) Patients are not told about when their ward round will be and how long it will last.	
	b) Patients are told about when their ward round will be and how long it will last.	
	c) Patients talk with staff and are included in deciding when their ward round will be and how long it will last	
	d) Patients talk with staff and have a large influence over when their ward round will be and how long it will last	

4.	a) Patients are not told beforehand about what will be talked about at their ward round	
	b) Patients are told beforehand about what will be talked about at their ward rounds.	
	c) Patients discuss with staff what they would like to talk about at their ward round and are included in setting the agenda	
	d) Patients discuss with staff what they would like to talk about at their ward round and have a large influence in setting the agenda	

5.	Patients are encouraged to access and have the help of an advocate in their ward rounds			
	Never	Sometimes	Usually	Always

6.	a) Patients are not told about who will be attending their ward round (e.g. family, friends and professionals)	
	b) Patients are told about who will be attending their ward round	
	c) Patients are told about who will be attending their ward round and why they will be attending	
	d) Patients are included in deciding who will, and who will not, attend their ward round	
	e) Patients have a large influence over who will, and who will not, attend their ward round	

Section C: Practical things on the day of the ward round

7.	Ward rounds are on time			
	Never	Sometimes	Usually	Always

8.	When ward rounds are late or the time is changed, people (e.g. patients, friends and family) are kept informed			
	Never	Sometimes	Usually	Always

9.	The room we meet in is comfortable, relaxing and adapted to the needs of the patients			
	Never	Sometimes	Usually	Always

Section D: What happens in ward rounds

10a.	a) Overall, decisions about patients care and treatment are not made in ward rounds	
	b) Overall, in ward rounds patients are told about decisions about their care and treatment that have been made	
	c) Overall, in ward rounds patients are told about decisions about their care and treatment that have been made and why they have been made.	
	d) Overall, patients are included in making decisions about their care and treatment in ward rounds.	
	e) Overall, patients have a large influence over the decisions made about their care and treatment in ward rounds.	

10b.	a) Overall, in ward rounds I am told about decisions about patients care and treatment that have been made	
	b) Overall, in ward rounds I am told about decisions about patients care and treatment that have been made and why they have been made.	
	c) Overall, I am included in making decisions about patients care and treatment in ward rounds.	
	d) Overall, I have a large influence over the decisions made about patients care and treatment in ward rounds.	

11.	a) Ward rounds are focused entirely on the needs of the staff	
	b) Ward rounds are more focused on the needs of the staff than the needs, views and wishes of the patients	
	c) Ward rounds are more focused on the needs, views and wishes of the patients than the needs of the staff	
	d) Ward rounds are focused entirely on the needs, views and wishes of the patients	

12.	a) Patients are never informed about the plans for their discharge	
	b) Patients are informed about the plans for their discharge	
	c) Patients are included in making plans for their discharge	
	d) Patients have a large influence over the plans for their discharge	

13a.	Staff support the patients to take part as much as they can in their ward round			
	Never	Sometimes	Usually	Always

13b.	Staff support family and friends of the patient to take part as much as they can in the ward round			
	Never	Sometimes	Usually	Always

14.	Ward rounds looks at how to help patients recover (i.e. live a more valued and meaningful life).			
	Never	Sometimes	Usually	Always

Section E: What happens after the ward round

15.	Patients are offered a written copy (or access to one) of the actions agreed at their ward round			
	Never	Sometimes	Usually	Always

16.	Actions agreed at ward rounds are followed up			
	Never	Sometimes	Usually	Always

17.	Patients have the chance to feedback about how their ward round could be improved			
	Never	Sometimes	Usually	Always

Section F: Any other comments

18.	Please write below any other comments you have about your experience of the ward round.			

Thank you for completing this questionnaire